

# Tellog Enterprise Installation

# Telog Enterprise: Installation

## Table Of Content

<b>Telog Enterprise Server Installation.....</b>	<b>3</b>
Server Installation Summary.....	3
Install Telog Enterprise Client (TEC) .....	4
Install TEC .....	4
Register TEC.....	7
Create Database .....	9
Login To Existing Database .....	11
Install Telog Resource Manager (TRM).....	12
Install Telogers Communication and Configuration (TCC) .....	14
Install Telog Web Module (TWM)-Optional.....	19
Software Installation .....	19
TWM General Configuration.....	20
<b>Telog Enterprise Client Installation.....</b>	<b>21</b>
Client Installation Summary .....	21
Install Telog Enterprise Client (TEC) .....	21
Install TEC .....	21
Register TEC.....	24
Login To Existing Database .....	26
Install Telogers Communication and Configuration (TCC) .....	27

## Telog Enterprise: Installation

# Telog Enterprise Server Installation

### *Server Installation Summary*

1. To ensure you meet minimum requirements review Telog Enterprise Software system requirement document
2. Install MS SQL server (or MSDE) with mixed mode
3. Download required software: TCC, TRM, TEC and optionally TWM
4. Install TEC- for some operating systems you have to upgrade your version of the Microsoft Installer 3.1
5. Run TEC and create the database that will be used by the Telog applications
6. Install TCC
7. Start TCC to initialize the database created during TEC startup.
8. Install TRM
9. Start TRM and configure listeners
10. Review and install client software on another computer (if necessary).

# Telog Enterprise: Installation

## ***Install Telog Enterprise Client (TEC)***

To install TEC complete following tasks:

- I. Install TEC
- II. Register TEC
- III. Create database

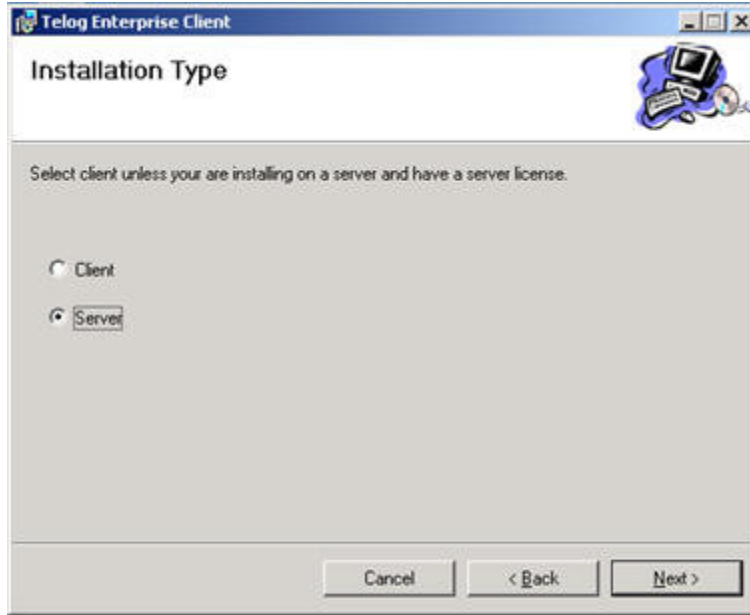
### **Install TEC**

1. Launch the TEC setup file (named TECnnn.msi where nnn is the version number) and select "**Next >**" to continue the installation.

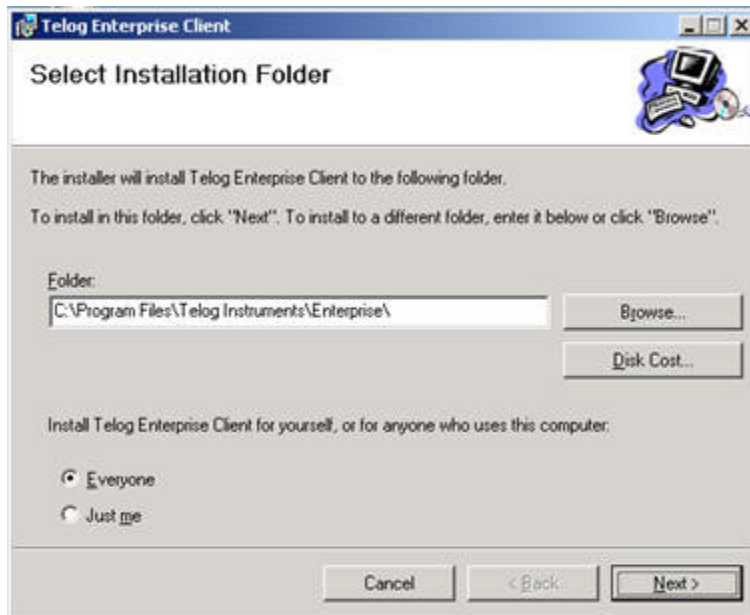


2. Select the installation type (i.e. Server or Client).

# Telog Enterprise: Installation

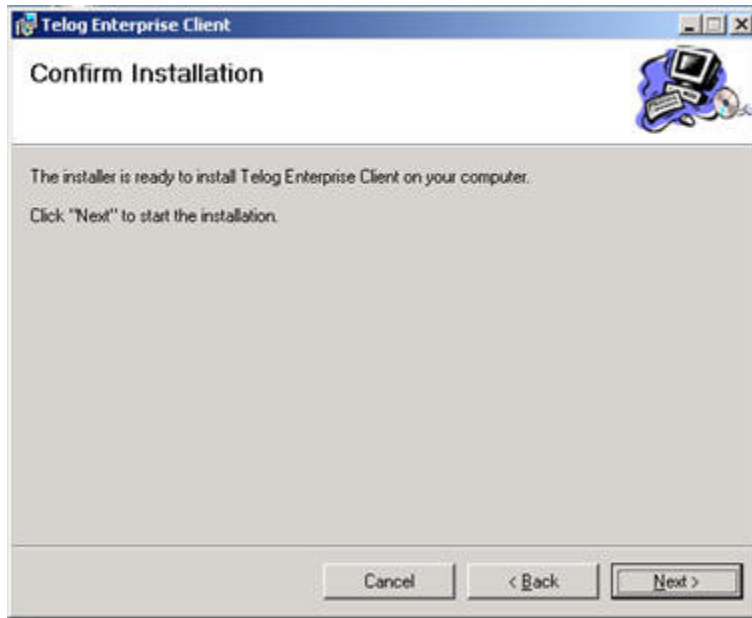


3. Select the destination folder where the TEC software will be installed (if necessary). The default location is "**C:\Program Files\Telog Instruments\Enterprise**".
4. Select "Everyone" to ensure application can be used by other users of the computer.

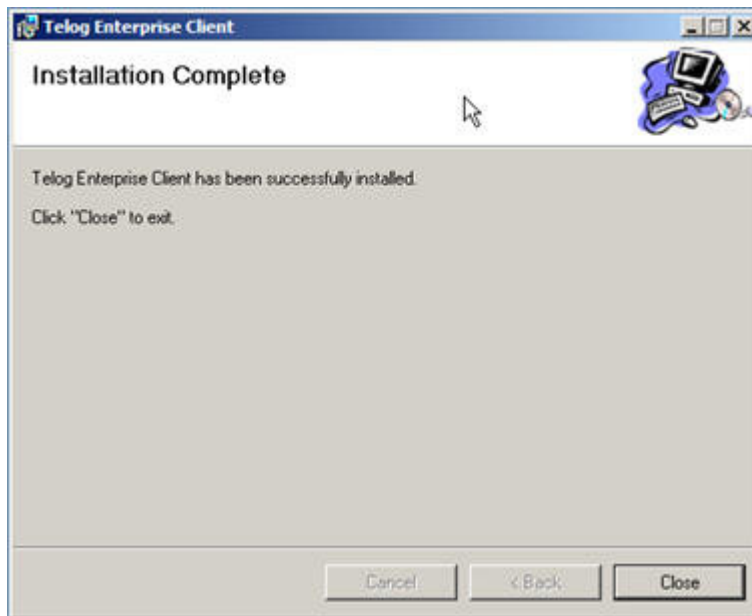


5. Select "**Next**" to start the installation process

## Telog Enterprise: Installation



6. Select "**Close**" once the installation has completed successfully.

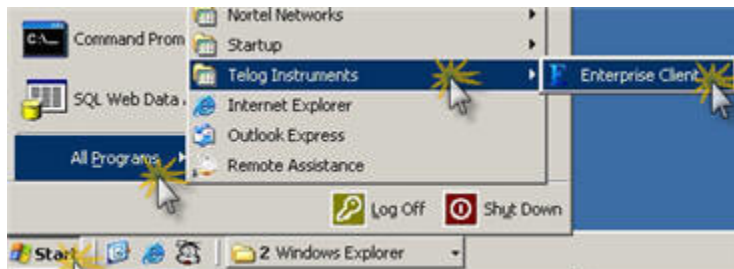


# Telog Enterprise: Installation

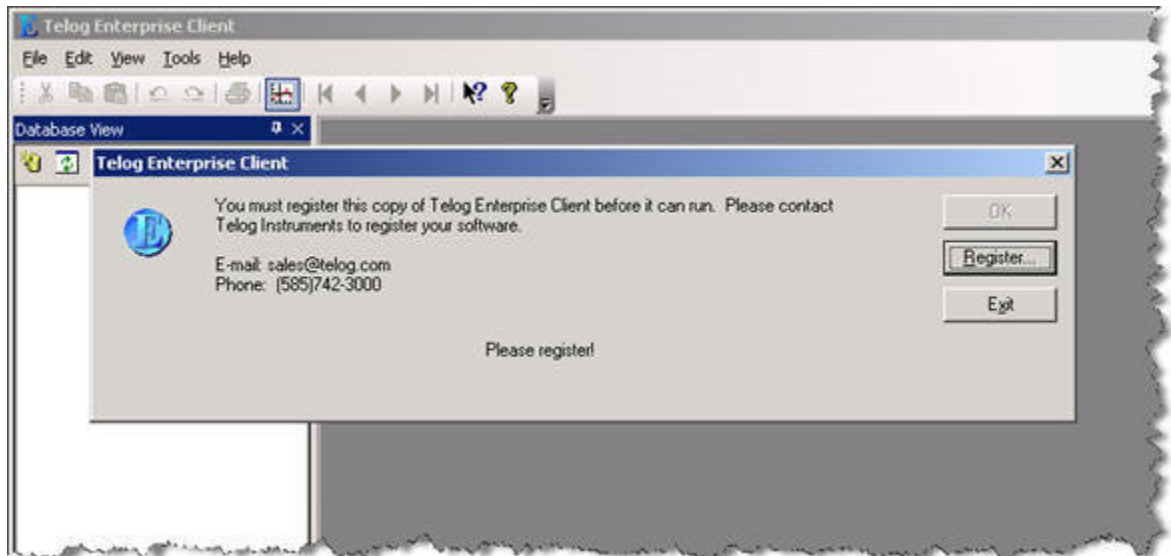
## Register TEC

Starting from TEC version 1.93a, if you are installing the software for the first time then you will be asked to register the software. To register Enterprise Client:

1. Go to Start | Program | Telog Instruments and
2. Select the Enterprise Client software.



3. Select Register command.



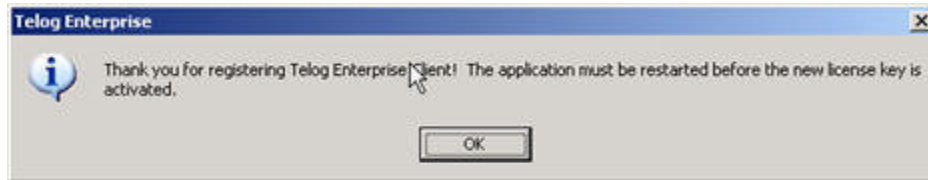
4. In the registration dialog box type in name, company name and return email.
5. The hardware ID is filled in automatically and can be used to lock a license key to an individual machine.
6. Select Send button to format and send an email to Telog Sales.

# Telog Enterprise: Installation

A license key will then be issued and returned by email. The detailed instructions on how to activate the TEC software are provided in the email with the key.



The image shows a Windows-style dialog box titled "Telog Enterprise Registration". It is divided into two main sections. The top section, "User Information", contains four text input fields: "Name" (filled with "Joe Doe"), "Company" (filled with "ACME"), "E-mail" (filled with "doe@domain.com"), and "Hardware ID" (filled with "A768D754-1F4D"). Below these fields is a "Send..." button. The bottom section, "Registration Key", features a large empty text area and a "Paste" button centered below it. At the very bottom of the dialog are "OK" and "Cancel" buttons.



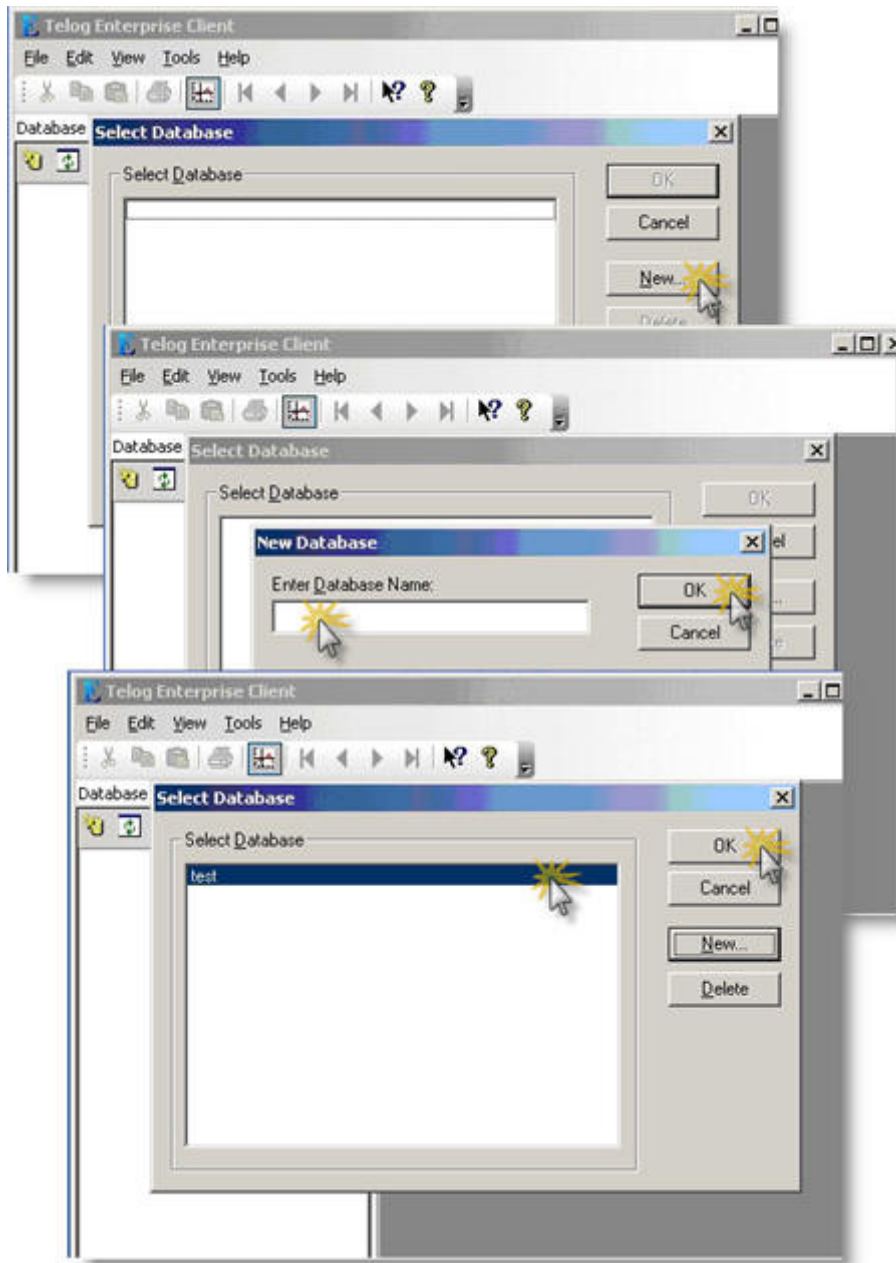


# Telog Enterprise: Installation

## Create Database

To create a new database

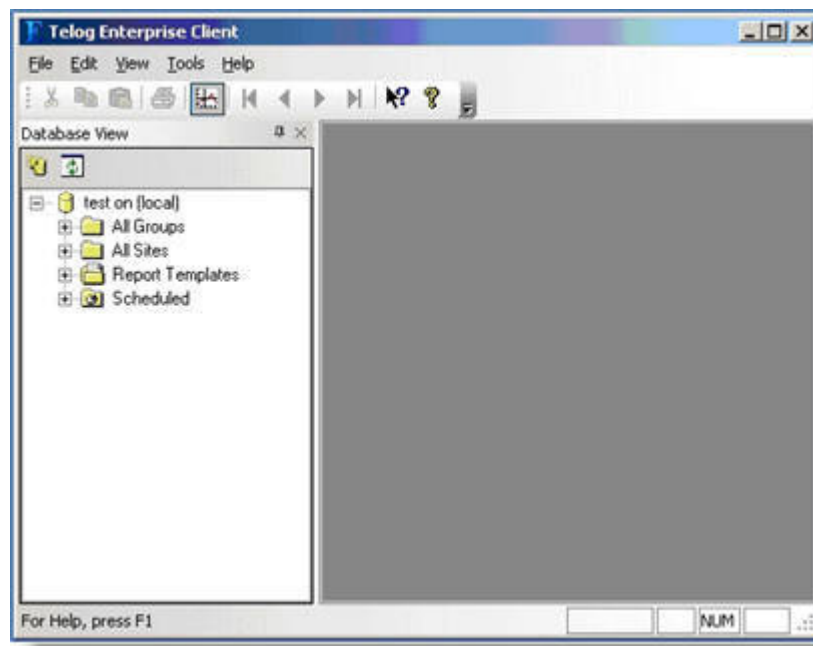
1. Start TEC
2. Select New
3. In the New Database dialog type in the database name
4. Select OK.



5. Once the database has been created, select the database from the list
6. Click OK

## Telog Enterprise: Installation

7. Once the database has been created and opened successfully, view the client screen showing a tree structure for the sites and groups in the database.

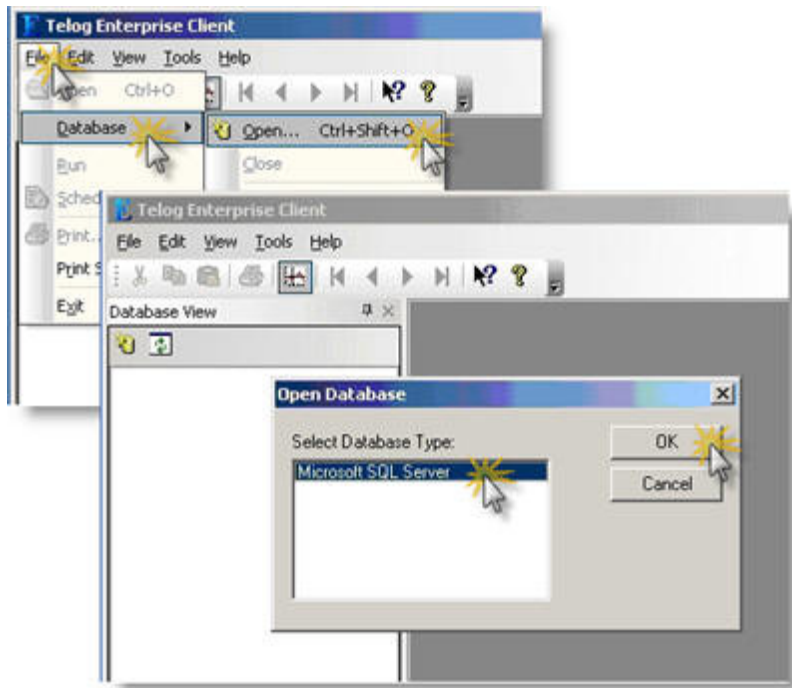


# Telog Enterprise: Installation

## Login To Existing Database

To log in the existing database

1. Start TEC
2. Click File
3. Select Database
4. Select Open
5. Click Microsoft SQL Server
6. Select OK



7. Enter the database server name and
8. Type login information
9. Select OK.



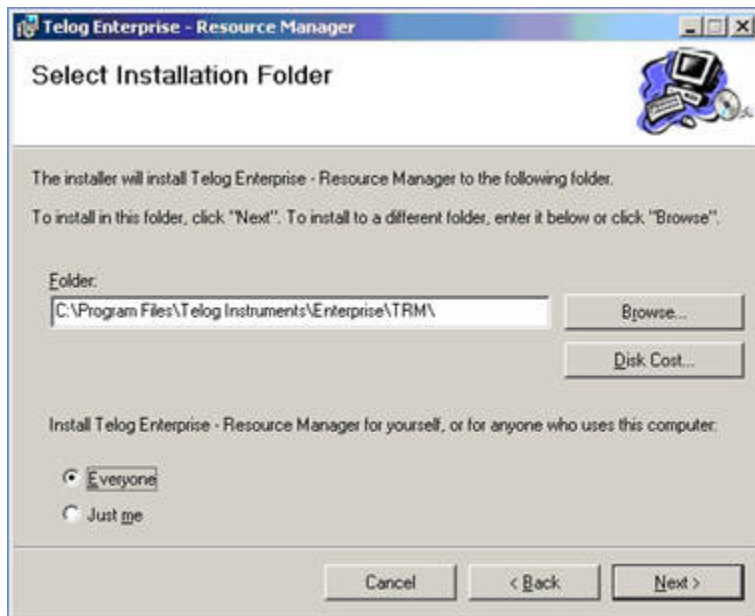
# Telog Enterprise: Installation

## Install Telog Resource Manager (TRM)

1. Launch the setup file (named TRMSetupVnnn.msi where nnn is the version number) to install the software.

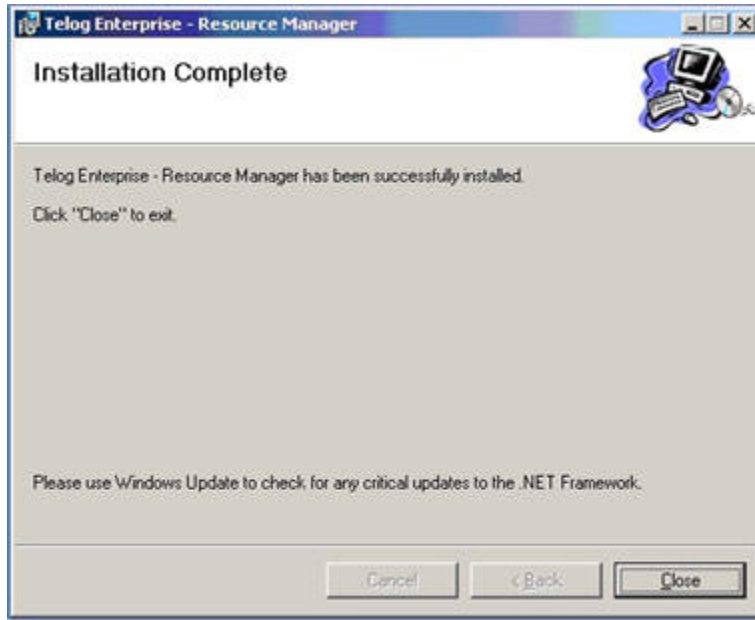


2. Select the destination folder to be used to install the Resource Manager, by default it will be installed under "**C:\Program Files\Telog Instruments\Enterprise\TRM**".
3. Select "**Next**" to continue the installation.
4. Select Everyone to permit all users to use this application.



5. Once the software has been installed successfully, select "**Close**" to finish the process.

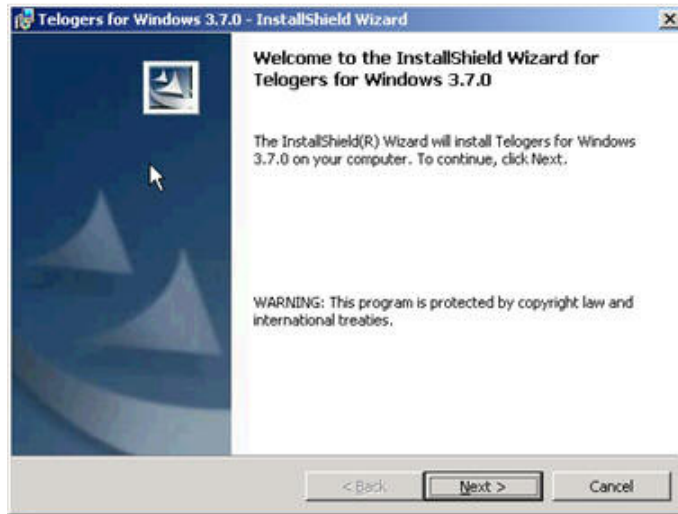
# Telog Enterprise: Installation



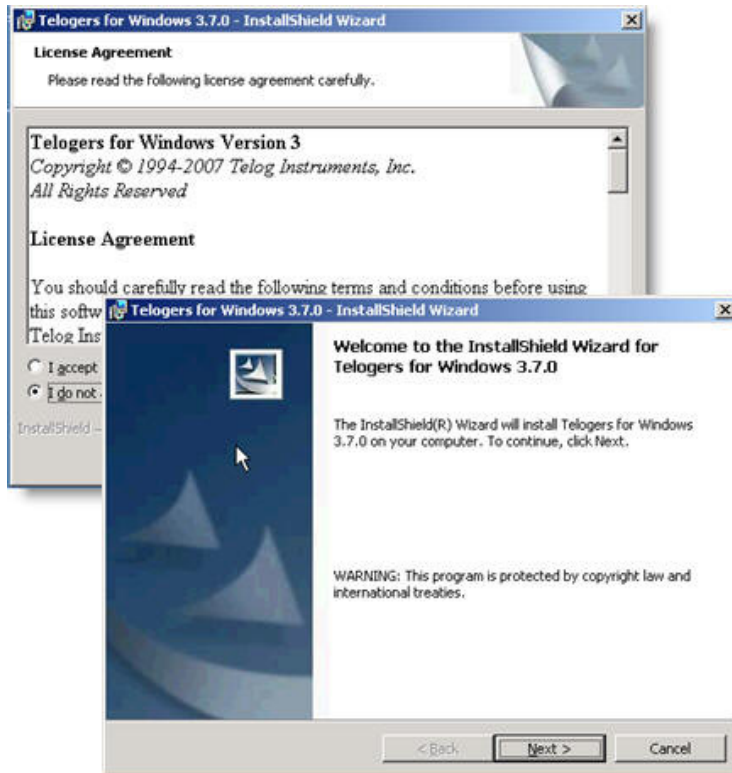
# Telog Enterprise: Installation

## *Install Telogers Communication and Configuration (TCC)*

1. Launch the setup file (named SetupTelogVnnn.exe where nnn is the version number). Select **"Next"** command once the installation is ready.

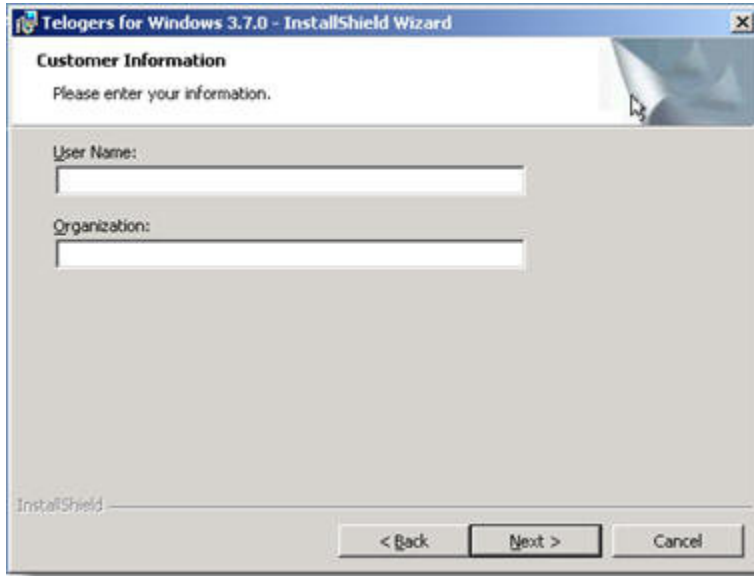


2. Read the license agreement and the release notes and then select **"Next"** to continue with the installation.

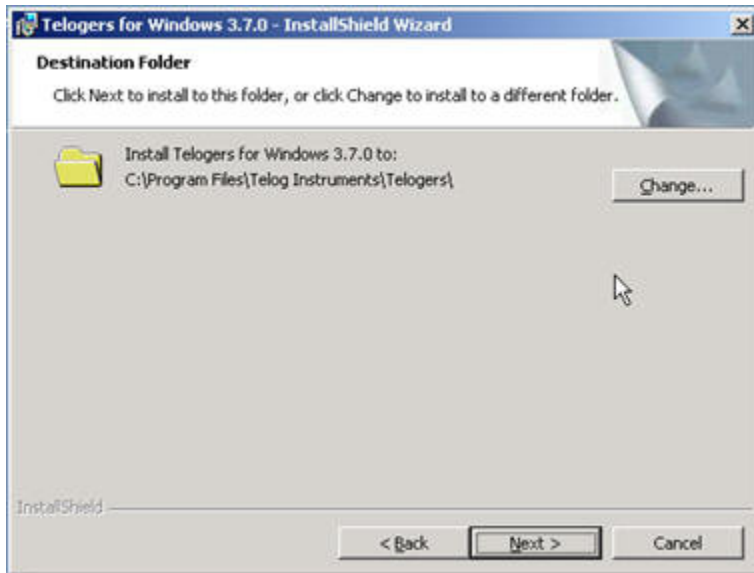


# Telog Enterprise: Installation

3. Enter your company information (optional)

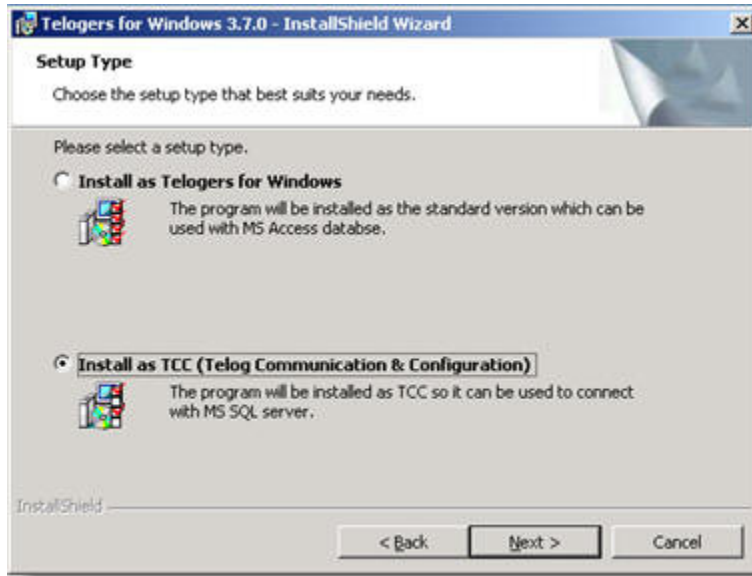


4. Select the destination folder where TCC should be installed (by default it will be installed under "**C:\Program Files\Telog Instruments\Telogers**").

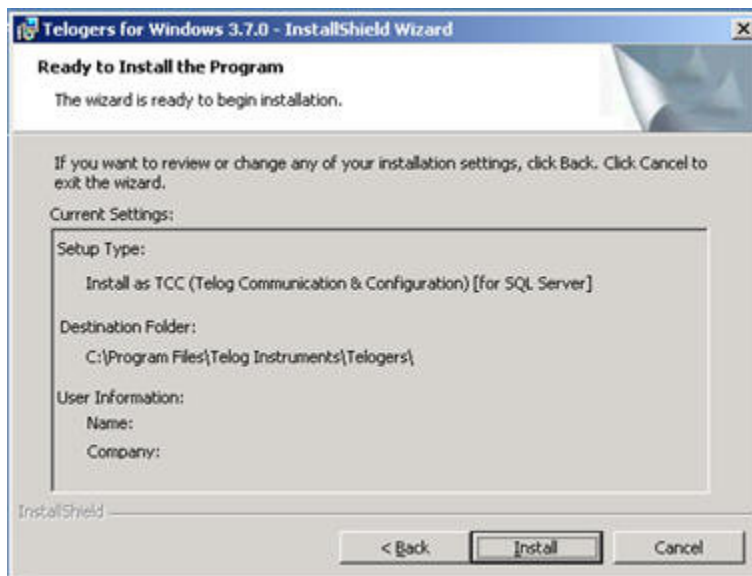


5. Select the setup type (for SQL version select 'Install as TCC...')

# Telog Enterprise: Installation



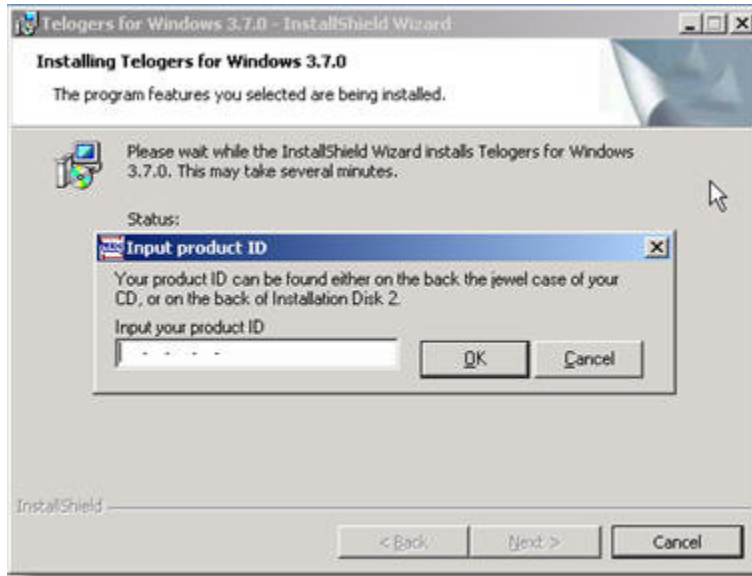
6. Verify the current settings and select "**Install**" command.



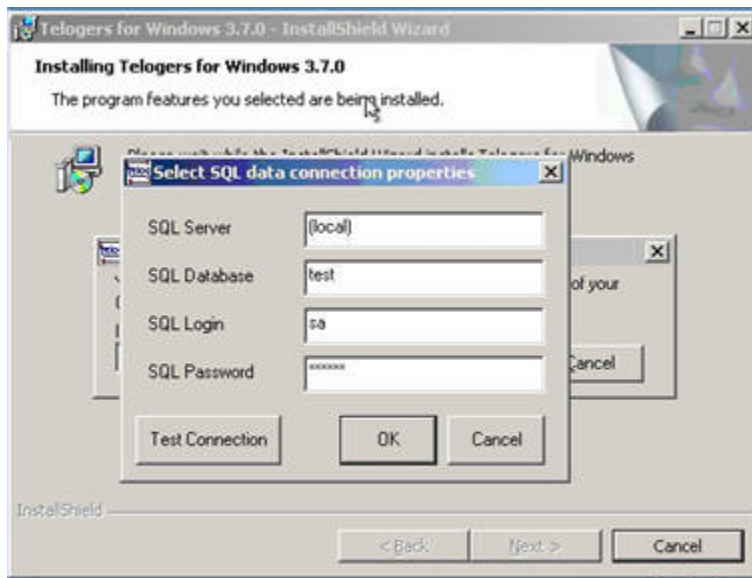
7. At the end of the installation you will be asked to enter the 'Product ID'. Please make sure you enter a "Product ID" for the Enterprise software. If a valid license is already found on the computer, the software will ask if you would like to modify the license. If the previous license was not created for the "Enterprise" software then please select "**Yes**" and enter the "**Enterprise Product ID**"



# Telog Enterprise: Installation

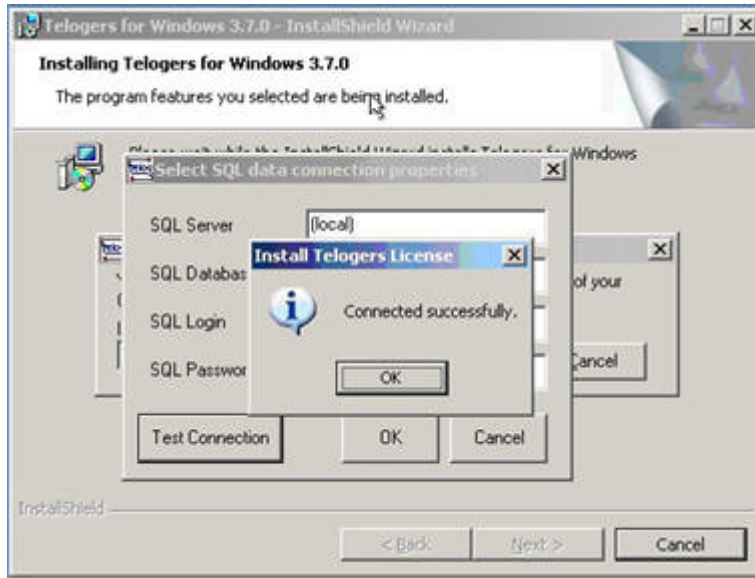


8. Once the "Enterprise Product ID" is entered, the software will also ask for the SQL server and database information.

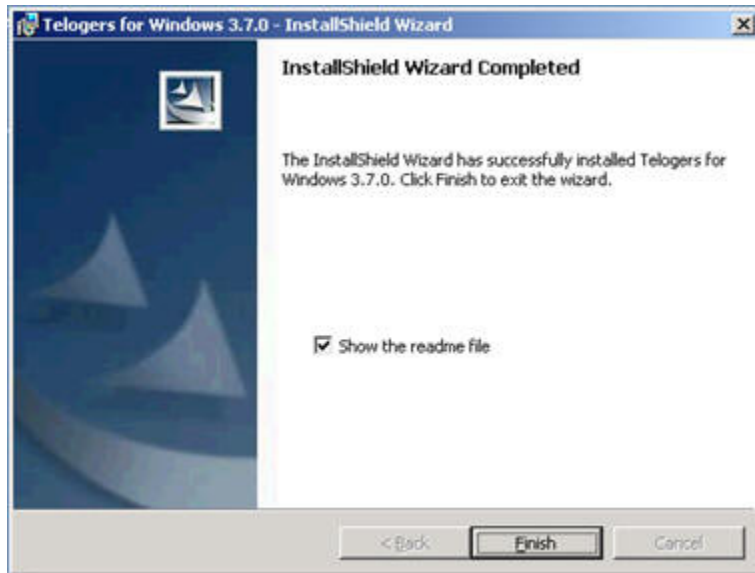


9. After entering the SQL information, select "**Test Connection**" command to verify the information.

# Telog Enterprise: Installation



10. Once the installation has completed successfully, select **"Finish"** command to end the process.



# Telog Enterprise: Installation

## ***Install Telog Web Module (TWM)-Optional***

Following components have to be hosted on the server computer prior to TWM installation

1. Microsoft IIS
2. ASP.NET v1.1
3. Registered TEC (Telog Enterprise Client)

The installation is accomplished by competing two tasks:

- I. Software Installation
- II. TWM General Configuration

### **Software Installation**

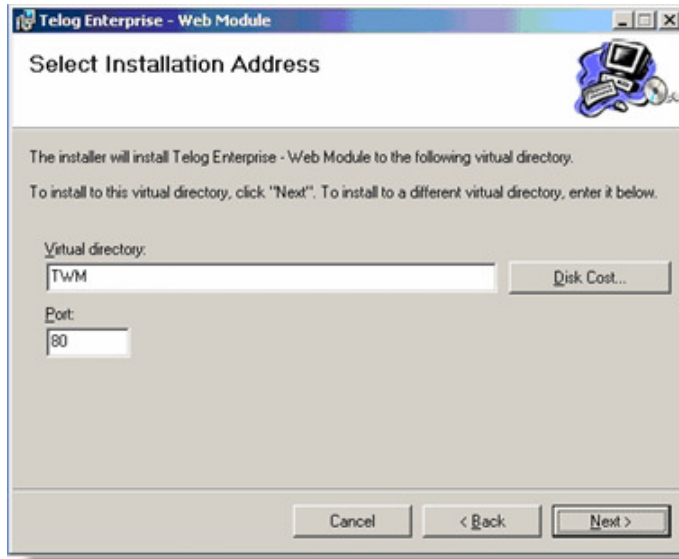
To install TWM on the computer with valid TEC installation

1. Run the setup (.msi) file for the TWM.



2. Enter the name for the web application (or the virtual directory) and the web server's port number (default port is 80).

# Telog Enterprise: Installation

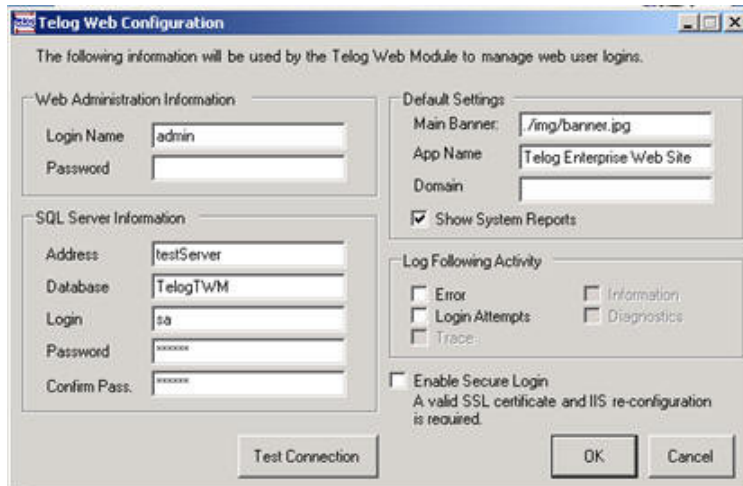


3. Follow the next few dialogs by selecting “Next” button.

## TWM General Configuration

After successful installation, the setup will ask for administrative information:

1. In Login Name enter login for you want to use for web administrator
2. Under Password set the password
3. Store both pieces of information in secure and accessible location
4. Under SQL server information enter information describing location and login of the SQL server
5. In Default Settings under Main Banner point to the file containing company logo or name. This is general setting for all application users.



6. After entering the correct information select “Test Connection” command to make sure the SQL information was entered correct. After the successful connection test, select OK command to finish the installation process.

## Telog Enterprise: Installation

# Telog Enterprise Client Installation

### *Client Installation Summary*

1. To ensure you meet minimum requirements review Telog Enterprise Software system requirement document
2. Ensure the server installation was completed
3. Install TEC- for some operating systems you have to upgrade your version of the Microsoft Installer 3.1
4. Install TCC.

### *Install Telog Enterprise Client (TEC)*

To install TEC complete following tasks:

- I. Install TEC
- II. Register TEC
- III. Connect To The Database

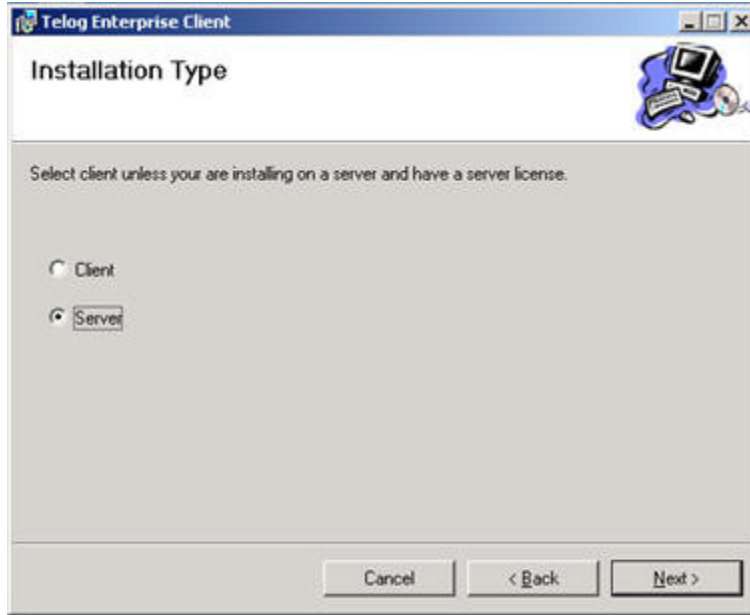
### **Install TEC**

1. Launch the TEC setup file (named TECnnn.msi where nnn is the version number) and select "**Next >**" to continue the installation.

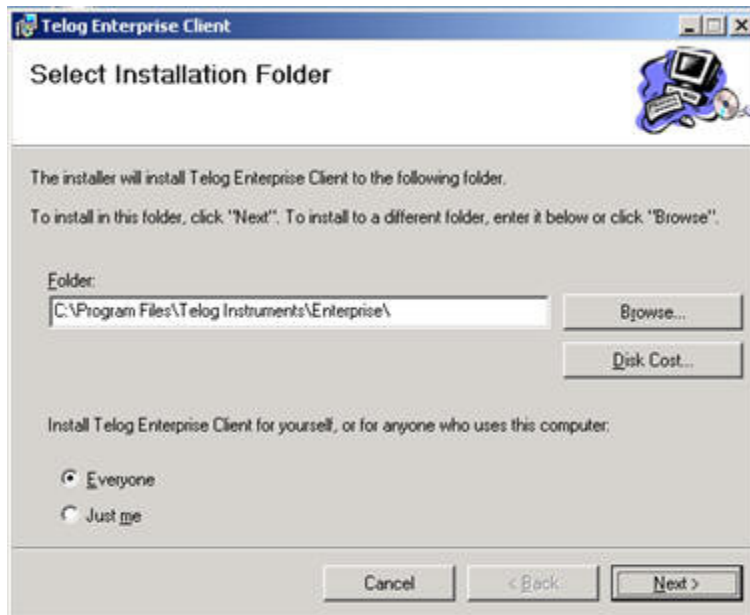


2. Select the installation type (i.e. Server or Client).

# Telog Enterprise: Installation

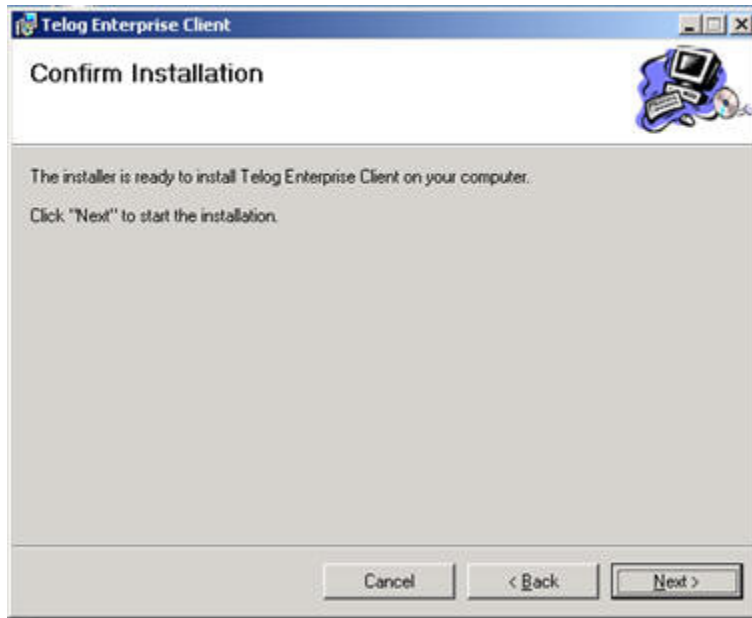


3. Select the destination folder where the TEC software will be installed (if necessary). The default location is "**C:\Program Files\Telog Instruments\Enterprise**".
4. Select "Everyone" to ensure application can be used by other users of the computer.

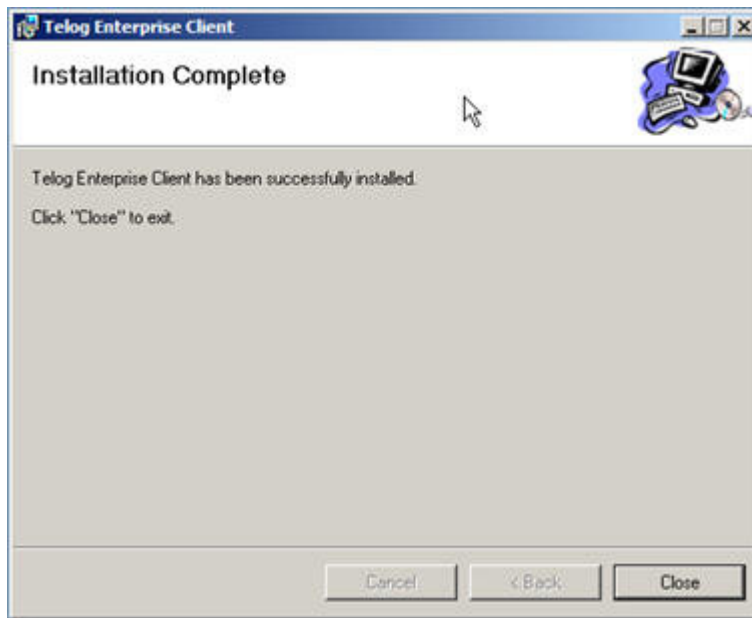


5. Select "**Next**" to start the installation process

# Telog Enterprise: Installation



6. Select "**Close**" once the installation has completed successfully.

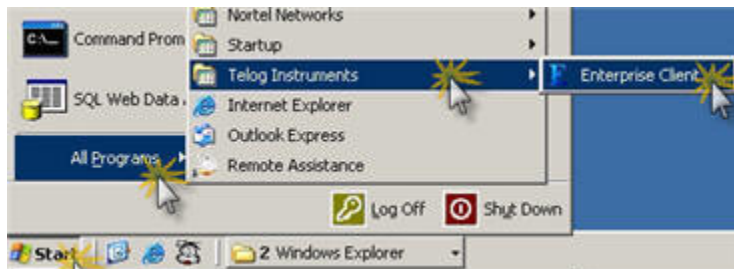


# Telog Enterprise: Installation

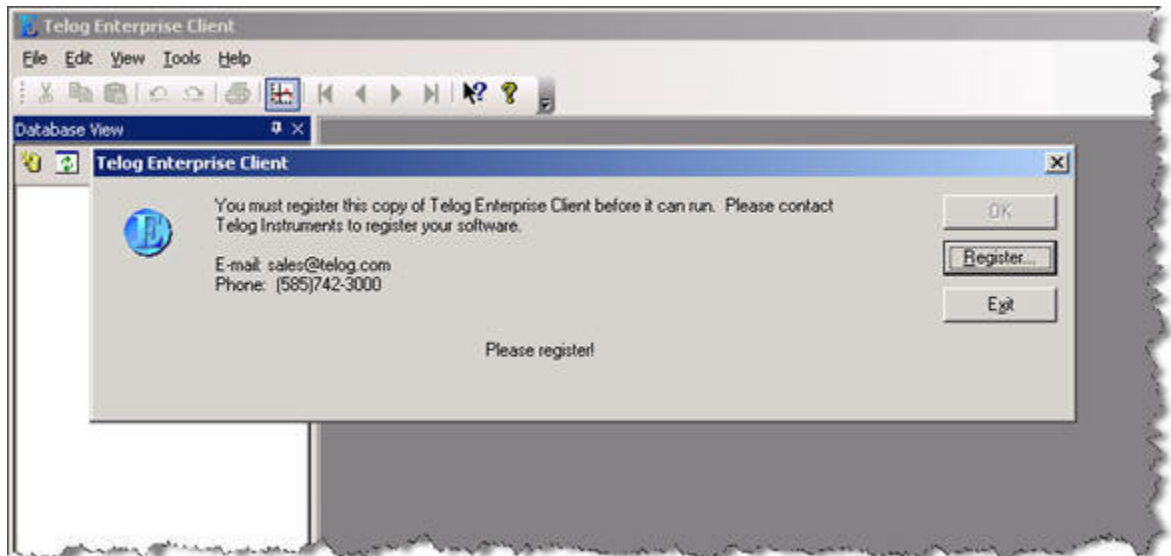
## Register TEC

Starting from TEC version 1.93a, if you are installing the software for the first time then you will be asked to register the software. To register Enterprise Client:

1. Go to Start | Program | Telog Instruments and
2. Select the Enterprise Client software.



3. Select Register command.




4. In the registration dialog box type in name, company name and return email.
5. The hardware ID is filled in automatically and can be used to lock a license key to an individual machine.
6. Select Send button to format and send an email to Telog Sales.

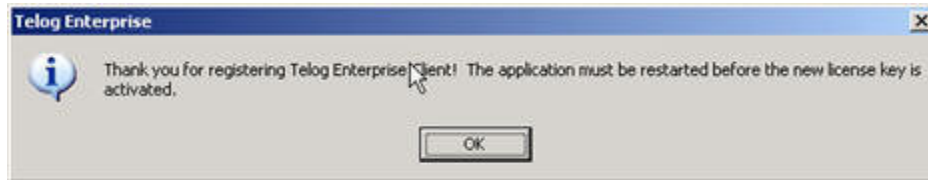


# Telog Enterprise: Installation

A license key will then be issued and returned by email. The detailed instructions on how to activate the TEC software are provided in the email with the key.



The image shows a Windows-style dialog box titled "Telog Enterprise Registration". It is divided into two main sections. The top section, "User Information", contains four text input fields: "Name" (filled with "Joe Doe"), "Company" (filled with "ACME"), "E-mail" (filled with "doe@domain.com"), and "Hardware ID" (filled with "A768D754-1F4D"). Below these fields is a "Send..." button. The bottom section, "Registration Key", features a large empty text area and a "Paste" button centered below it. At the very bottom of the dialog are "OK" and "Cancel" buttons.

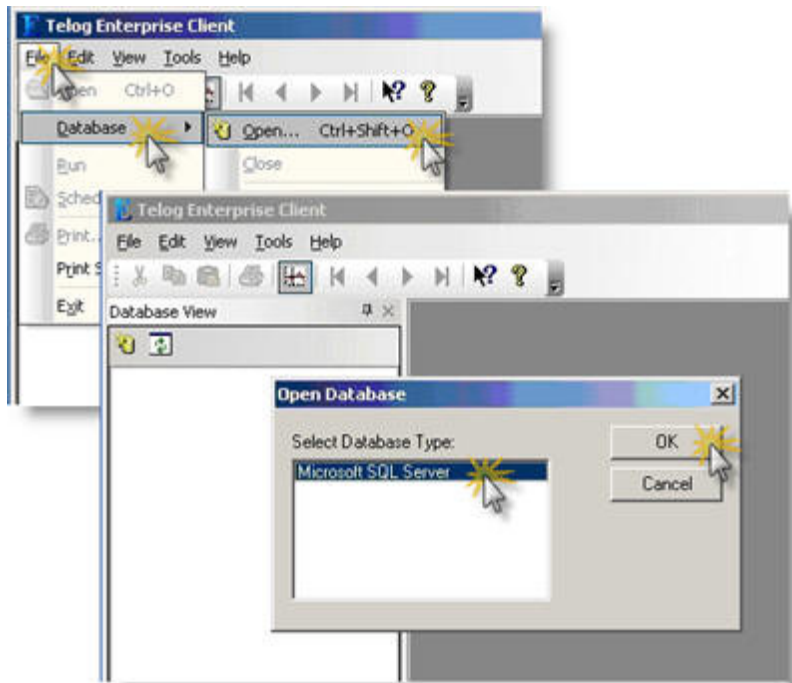


# Telog Enterprise: Installation

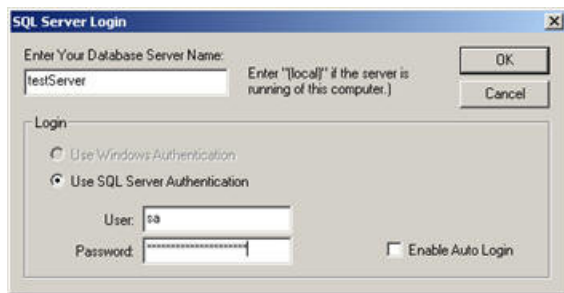
## Login To Existing Database

To log in the existing database

1. Start TEC
2. Click File
3. Select Database
4. Select Open
5. Click Microsoft SQL Server
6. Select OK



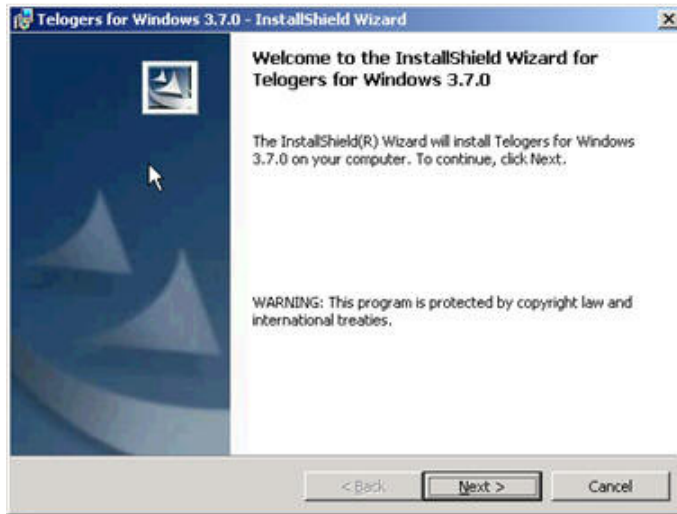
7. Enter the database server name and
8. Type login information
9. Select OK.



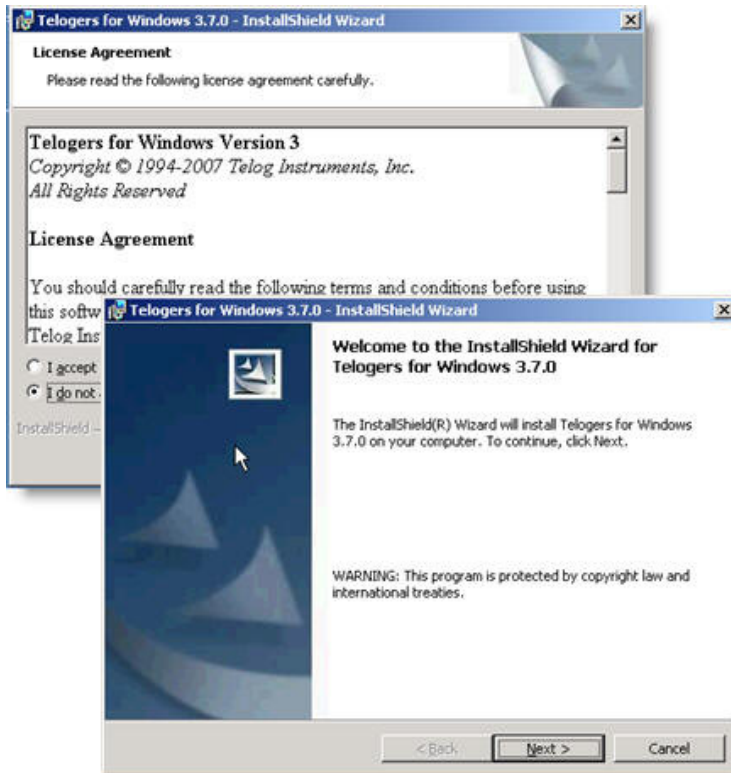
# Telog Enterprise: Installation

## *Install Telogers Communication and Configuration (TCC)*

1. Launch the setup file (named SetupTelogVnnn.exe where nnn is the version number). Select **"Next"** command once the installation is ready.

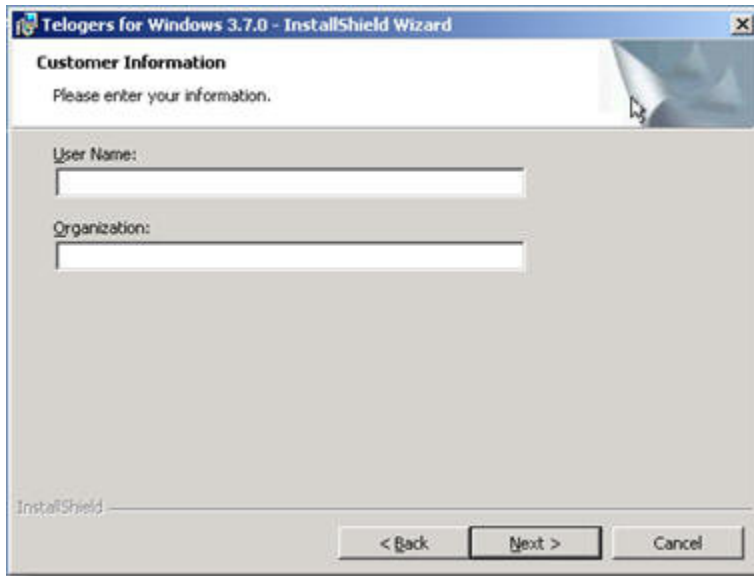


2. Read the license agreement and the release notes and then select **"Next"** to continue with the installation.

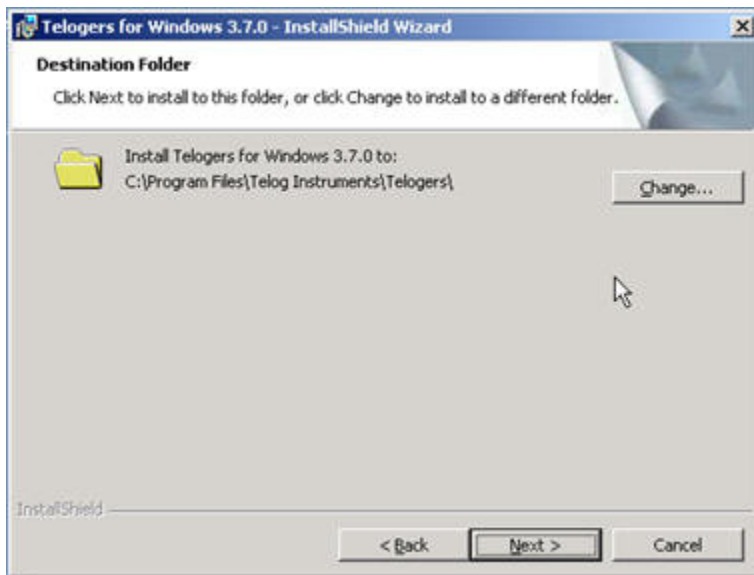


# Telog Enterprise: Installation

3. Enter your company information (optional)

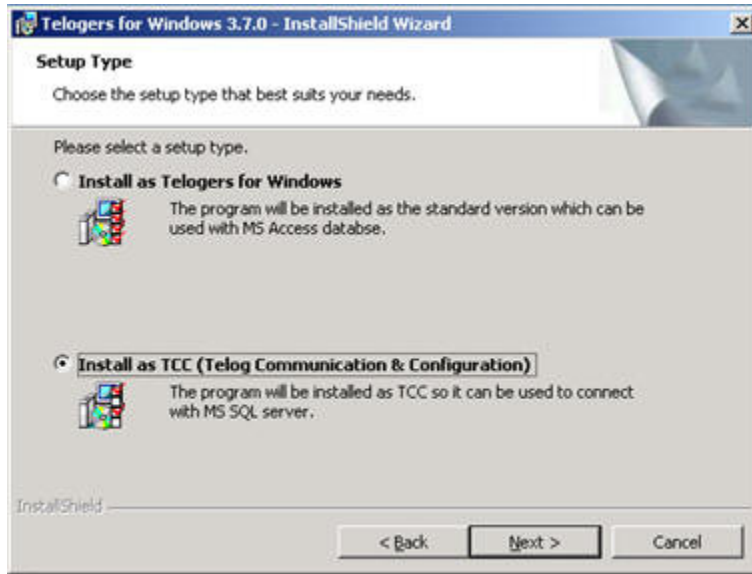


4. Select the destination folder where TCC should be installed (by default it will be installed under "**C:\Program Files\Telog Instruments\Telogers**").

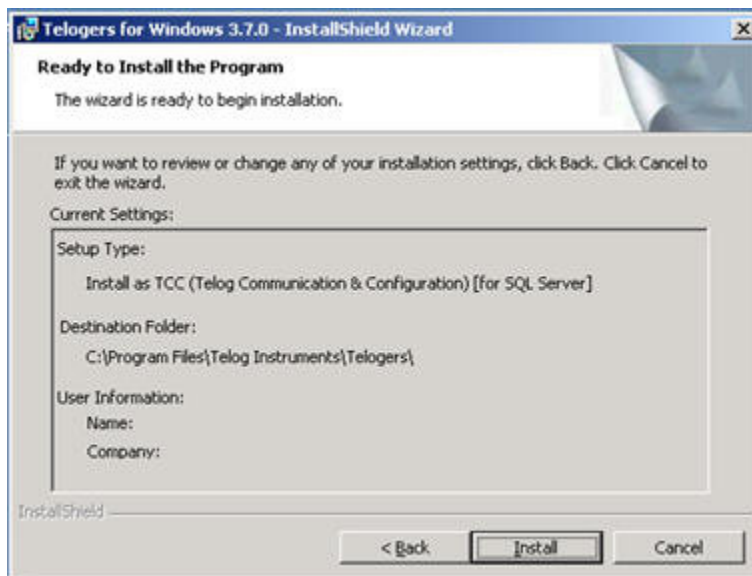


5. Select the setup type (for SQL version select 'Install as TCC...')

# Telog Enterprise: Installation

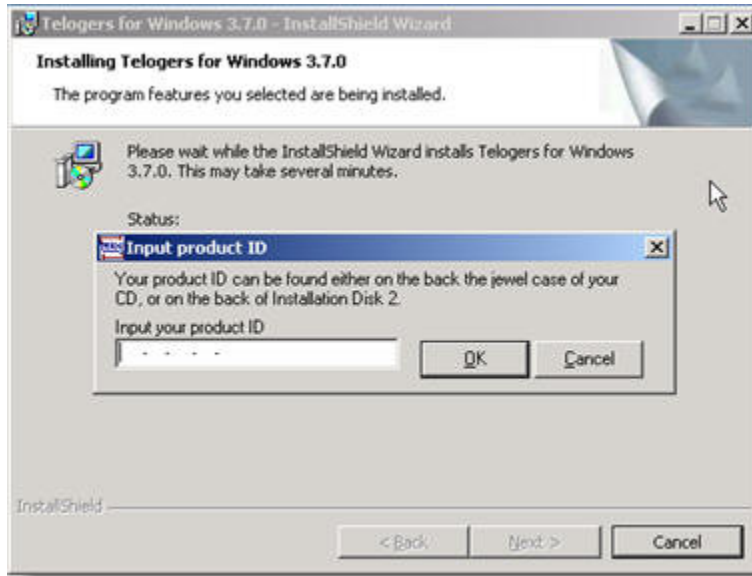


6. Verify the current settings and select "**Install**" command.

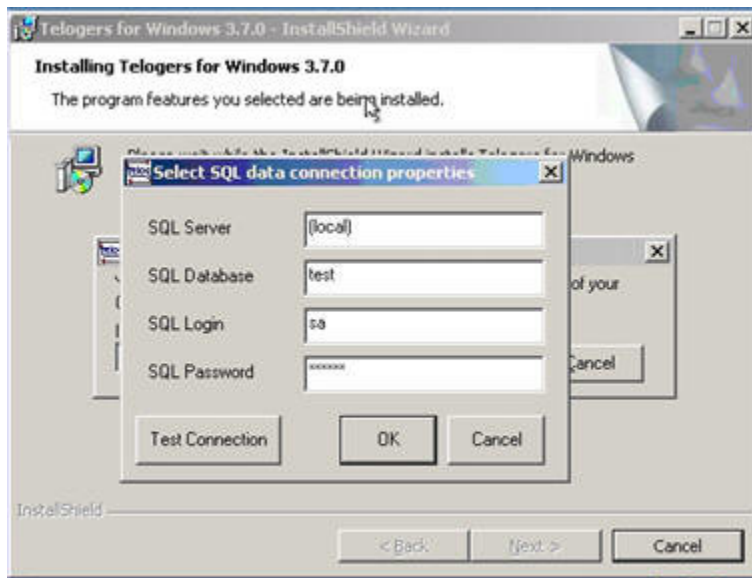


7. At the end of the installation you will be asked to enter the 'Product ID'. Please make sure you enter a "Product ID" for the Enterprise software. If a valid license is already found on the computer, the software will ask if you would like to modify the license. If the previous license was not created for the "Enterprise" software then please select "**Yes**" and enter the "**Enterprise Product ID**"

# Telog Enterprise: Installation

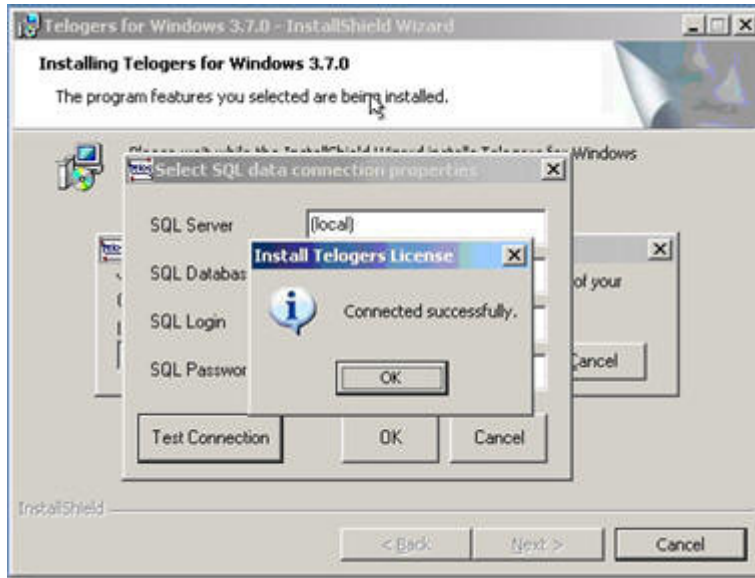


8. Once the "Enterprise Product ID" is entered, the software will also ask for the SQL server and database information.



9. After entering the SQL information, select "**Test Connection**" command to verify the information.

# Telog Enterprise: Installation



10. Once the installation has completed successfully, select **"Finish"** command to end the process.

